

Sacred Winds Center for Healing Cancellation Policy

All treatments are by appointment only. Appointments are scheduled in advance depending on time and availability, of the therapist. Patients are expected to arrive on time for all scheduled appointments.

Please arrive 5 -10 minutes earlier than your scheduled block of time. We ask that patients call the therapist if they anticipate arriving late.

Please note that in cases of tardiness and depending on therapist availability, a patient may be given the option to be treated in the allowable remaining time, with the understanding that they are still responsible for full payment for the originally scheduled block of time. Patients can also choose to cancel and will be charged for a full session.

Your treatment is provided during a specific block of time that is reserved for you. Cancellations with less than 24 hours prior notice will result in a **full fee** charge per scheduled hour. The cancellation fee is to be paid in full prior to any future scheduling.

For Intensive Treatments:

Payment in full is required which reserves appointment times for an intensive treatment series. This payment will be non-refundable should the patient cancel his/her intensive treatments. Arrangements for rescheduling is possible upon availability of the therapist.

I understand and I agree that I am accountable to the cancellation policy above.

Printed
Name _____ Date _____

Patient
Signature _____

ROBERT W. SMITH JR. LMT
4379 West Fairmount Avenue
Lakewood, New York 14750
(716)763-7949 • (800)848-1299
www.sacredwindshealing.com
sacredwinds@windstream.net